#### **FOURTH EDITION**

# Challenging Behavior in Young Children

**Understanding, Preventing, and Responding Effectively** 



Barbara Kaiser

Judy Sklar Rasminsky

# Challenging Behavior in Young Children

Understanding, Preventing, and Responding Effectively

**FOURTH EDITION** 

Barbara Kaiser Judy Sklar Rasminsky

Foreword by Marilou Hyson



VP and Editorial Director: *Jeffery W. Johnston*Senior Acquisitions Editor: *Julie Peters*Program Manager: *Megan Moffo*Editorial Assistant: *Pamela DiBerardino*Media Development Editor: *Carolyn Schweitzer*Executive Product Marketing Manager:

Christopher Barry
Executive Field Marketing Manager: Krista Clark
Team Lead Project Management: Bryan Pirrmann
Team Lead Program Management: Laura Weaver

Procurement Specialist: Carol Melville

Art Director: *Diane Lorenzo*Art Director Cover: *Diane Ernsberger*Cover Design: *Studio Montage*Editorial Production and Composition

Services: Lumina Datamatics, Inc.
Full-Service Project Manager:
Murugesh Namasivayam

Text Font: 10.5/12, ITC Giovanni Std Book

Credits and acknowledgments borrowed from other sources and reproduced, with permission, in this textbook appear on appropriate page within text.

Copyright © 2017, 2012, 2007, 2003 by Pearson Education, Inc. or its affiliates. All Rights Reserved. Printed in the United States of America. This publication is protected by copyright, and permission should be obtained from the publisher prior to any prohibited reproduction, storage in a retrieval system, or transmission in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise. For information regarding permissions, request forms, and the appropriate contacts within the Pearson Education Global Rights & Permissions department, please visit www.pearsoned.com/permissions.

Many of the designations by manufacturers and sellers to distinguish their products are claimed as trademarks. Where those designations appear in this book, and the publisher was aware of a trademark claim, the designations have been printed in initial caps or all caps.

This book has been adapted from *Meeting the Challenge: Effective Strategies for Challenging Behaviours in Early Childhood Environments* by Barbara Kaiser and Judy Sklar Rasminsky. © 1999, Canadian Child Care Federation. Parts of Chapters 5, 6, and 12 have been adapted from *Partners in Quality, vol. 2/Relationships* © CCCF 1999, written by Barbara Kaiser and Judy Sklar Rasminsky based on the research papers of the Partners in Quality Project. Both works used with permission from Canadian Child Care Federation, 700 Industrial Ave., Suite 600, Ottawa, ON, K1G 0Y9. The authors wish to express their gratitude to the Canadian Child Care Federation.

The WEVAS concepts and models are presented in this book with the written permission of WEVAS Inc., 52 Silver Springs Bay, Winnipeg, MB, R2K 4K9, Canada. Email: michelle@WEVAS.net or george@WEVAS.net. The name WEVAS™ is a trademark of WEVAS Incorporated.

#### Library of Congress Cataloging-in-Publication Data

Kaiser, Barbara,

Challenging behavior in young children: understanding, preventing, and responding effectively / Barbara Kaiser, Judy Sklar Rasminsky; foreword by Marilou Hyson. -- Fourth edition.

pages cm

Includes bibliographical references and index.

ISBN 978-0-13-380266-5 (alk. paper) -- ISBN 0-13-380266-3 (alk. paper) 1. Behavior modification. 2. Early childhood education. 3. Classroom management. I. Rasminsky, Judy Sklar, 1940- II. Title.

LB1060.2.K35 2015 371.39'3--dc23

2015030087

10 9 8 7 6 5 4 3 2 1

Student Edition

ISBN 10: 0-13-380266-3 ISBN 13: 978-0-13-380266-5





### About the Authors

Barbara Kaiser and Judy Sklar Rasminsky first teamed up more than two decades ago to write *The Daycare Handbook* (1991). Since then they've published a number of award-winning and bestselling books and booklets, including *Meeting the Challenge* (a Comprehensive Membership Benefit of the National Association for the Education of Young Children in 1999), *Challenging Behavior in Young Children* (winner of a Texty Award for textbook excellence in 2007), *Challenging Behavior in Elementary and Middle School* (a Texty winner in 2009), and a series of webinars and guides on bullying for the Nova Scotia Department of Education (2013).

BARBARA KAISER has taught at Acadia University in Wolfville, Nova Scotia, and at Concordia University and College Marie-Victorin in Montreal, QC, Canada. In addition to presenting workshops and keynote speeches on challenging behavior all over the world Barbara has acted as a consultant for Mr. Rogers' Family Communications, Inc., and was the chief consultant for *Facing the Challenge*, an instructional DVD based on *Challenging Behavior in Young Children* produced by the Devereux Early Childhood Initiative in 2007. She holds a master's degree in educational administration from McGill University and founded and served as the director of two child care centers and an after-school program.

JUDY SKLAR RASMINSKY is a freelance writer specializing in education and health. Her work has appeared in numerous magazines, newspapers, and anthologies, and she has won awards from the National Association of Government Communicators, the International Association of Business Communicators, and the National Institutes of Health. For many years an editor at book publishers in New York and London, she has a B.A. from Stanford University and an M.A. from Columbia University.

Visit Kaiser and Rasminsky at www.challengingbehavior.com and read their blog at www.childrenwithchallengingbehavior.com

### Foreword

There could not be a more important time to welcome the fourth edition of Barbara Kaiser and Judy Sklar Rasminsky's wonderful book. For years, *Challenging Behavior in Young Children: Understanding, Preventing, and Responding Effectively* has been a go-to resource for countless current and future teachers, professional development providers, and program directors. Now we need the authors' wisdom more than ever.

#### We need this book right now

We now have unprecedented research that shows the importance of young children's social and emotional competence. These skills affect children's holistic development in the early years and far beyond. Children who are able to self-regulate, collaborate with others, understand and manage strong emotions, and persist in the face of frustration have a solid foundation for success in every other aspect of their development. They're also happier with themselves and with life.

Yet as we realize the importance of good social-emotional skills, we also see troubling signs that not enough is being done to help children who show, or are at risk for, challenging behavior. At alarming rates, young children with problem behaviors are being excluded from early childhood programs. According to the Office for Civil Rights, in 2011–2012 more than 8,000 children in public pre-kindergarten were suspended at least once, with African American children and boys being overrepresented in these totals. And children in state-supported pre-kindergarten have been found to be three times as likely to be expelled as K-12 students. The impact on teachers is equally troubling. If you are an early childhood professional, you recognize that children's challenging behaviors are the greatest source of job stress, even causing some teachers to leave our field entirely. And pressures on teachers mount, with growing emphasis on preparing children to meet rigorous academic expectations and to succeed in high-stakes assessments. It can be easy to lose sight of the need to build strong social and emotional foundations—yet those foundations are more essential than ever.

#### vi

#### What's the same in this edition?

**FOREWORD** 

As a reader, you're fortunate that the fourth edition of *Challenging Behavior in Young Children* continues to offer the insights that have been so valuable in the past. Whether you've used this book in earlier editions or are meeting it for the first time, you'll be happy to see:

- Summaries of **research** on all aspects of child development and early learning that potentially affect children's challenging behavior.
- A strong emphasis on nurturing, respectful relationships between teachers and young children as the essential basis for prevention and intervention.
- Countless examples of everyday, practical strategies for prevention and intervention.
- Sustained attention to partnerships with families with diverse cultural and individual characteristics.

#### And what's new?

Responding to new research as well as new challenges, Kaiser and Rasminsky have enriched this edition with features that give early childhood educators even more resources to help them and their children. In this edition you'll find:

- New, updated, evidence-based content in critical areas such as brain development, including new knowledge about toxic stress and the brain's executive functions. The authors also share important new research and insights on bullying, including the role of bystanders, as well as current information about the development of resilience and "grit." Each of these areas has profound implications for young children's challenging behavior, implications that the authors will help you explore.
- Video clips that illustrate and promote reflection on many of the key issues discussed in each chapter. The engaging, varied videos feature cartoon characters (a scene with Peanuts' Linus and his teacher Miss Othmar), inspiring images of children's resilience, researchers in action, and provocative scenes in real classrooms. The authors introduce each clip with a framing question to prompt group discussion or self-reflection.
- Expanded reflection and application tools, including checklists and endof-chapter probing questions on "What Do You Know?" and "What Do You Think?"

# A sympathetic understanding of children, families, and teachers

One of the qualities that I have always loved about this book is the authors' sincere, sympathetic understanding of young children, their families, and their teachers.

Reading other discussions of challenging behavior, one sometimes senses an exasperated blame-the-child, blame-the-parents, or blame-the-teacher tone—or a combination of all three. In contrast, in this book you will find an abiding respect for the difficulties faced by each child, family, and early childhood professional. Young Andrew is using his tantrums to let everyone know that he does *not* like to have his favorite activities interrupted. His panicked parents are using the kinds of punishments they had experienced when they were young. And his teachers, with five other "Andrews" in the class, are struggling just to get through each day. Barbara Kaiser and Judy Sklar Rasminsky understand these difficulties and offer you the very best research and practical wisdom to create happier early childhood environments and better outcomes for everyone.

**vii** FOREWORD

Marilou Hyson, Ph.D.

### Preface

Why a fourth edition? Because we know that teachers, children, and families continue to struggle with children's challenging behavior; and because, like you, we continue to search for ways to understand and address it.

We can offer no magic fairy dust, no single theory or practice that will work for all teachers or all children. But we do offer you several effective evidence-based strategies so that you can select those that suit who you are and what you believe in—as well as the child with challenging behavior in your own classroom. Every child has some kind of special need, especially children with challenging behavior. This book will help you to see each child as an individual, build a meaningful relationship with him, figure out where he's coming from, and help him to meet his needs more appropriately.

Like you, we have a lot of things on our mind—violence, race, climate change, the economy, technology, the Common Core, how to prevent that child from putting raisins in his nose, not to mention lack of money, time, and sleep—that create stress in our lives and the lives of our children. In the last few years we've learned much more about what stress can do to children's brains, executive function, and behavior, and that research has become our focus in this edition, along with the two strongest antidotes to stress: caring, responsive relationships and an inclusive social climate.

#### What's new in this edition?

- As described earlier in this text, we've emphasized stress (including toxic stress), executive function, social climate, and social norms throughout the book.
- This text is available as an e-book, which allows us to share videos that illuminate the facts, strategies, and research in each chapter and encourage you to think about the content in a more personal way.
- In each chapter we've added learning goals as well as "What Do You Know?" questions that align with these goals.
- We've written a completely new brain chapter that underlines the profound influence of stress and includes a new section on genes.
- The chapter on resilience, which is also totally new, explains the latest theories and research, including grit and mindset ("growing the brain").

- The bullying chapter has been heavily updated to highlight the importance of social climate, social norms, and bystanders, and it now provides specific details about handling bullying incidents.
- The culture chapter contains the most up-to-date research on dual-language learning and culturally responsive teaching as children from diverse cultures become a "minority majority" in the United States.
- We have included new information from the *DSM-5* on autism, learning disabilities, and emotional and behavioral disorders.
- There is also an enlarged section on curriculum and the Common Core.
- The reflective checklists on social climate, physical environment, routines and transitions, curriculum, and teaching strategies have been substantially revised.
- There are more strategies for connecting with children and families.
- We've provided more strategies for self-reflection, including understanding the amygdala hijack.
- In addition, we've included several new figures.

#### Instructor's Manual

An updated *Instructor's Manual* is available for download to college instructors who register online at www.pearsonhighered.com, Educators. This manual includes interactive activities, discussion questions, learning outcomes, chapter summaries, and more to enrich a variety of college course formats—online, hybrid, and face-to-face.

#### Acknowledgments

We could not have written this edition without the help of a great many colleagues, friends, and family members.

Our heartfelt thanks go to Neil Butchard and Bob Spencler for their commitment to children and their willingness to share their wonderful WEVAS™ program; to Carol Patterson and Alida Jansen for passing along their vast experience and expertise in working with children and their families; to Carol Copple, Sue Bredekamp, and Joan Duffell (executive director of the Committee for Children) for believing in us from the beginning; and to Marilou Hyson for her support and helpful feedback as well as for writing the foreword for this edition.

Barbara would like to thank all the participants and organizers of the workshops she's presented throughout North America and around the world over the past several years: We have both learned so much from them.

We'd also like to thank our reviewers for their invaluable comments—Marilou Hyson at the University of Pennsylvania; Valerie Smirlock at the University of Delaware; and Rachel Sperry at the Devereux Center for Resilient Children.

For giving this book a special spirit, we owe thanks to our young artists, Beatrice Ayoub, Samantha Handal, Emma Harries, Daniel Huang, Miri Izenberg, Julia, Krissy, and Michael Keech, Alexandra Plaitis, Abigail Rasminsky, Sophia Tone, and Hallie Walsh, as well as to their families.

X

**PREFACE** 

We are very securely attached to our editor, Julie Peters, and the staff at Pearson—Andrea Hall, Megan Muffo, Johanna Burke, Janet Domingo, Doug Bell, and the rest—who have provided the sensitive, responsive care authors require.

It goes without saying that Barbara thanks her sister, Joan, who, in her mind, remains the best pre-K teacher on the planet, for her sense of humor and wonderful stories. Judy thanks her brothers, Daniel and Zachary, whose unflagging support and brilliant literary advice sustained her throughout the writing process.

We thank both of our husbands, Martin Hallett and Michael Rasminsky, for being there for us through thick and thin, cooking innumerable dinners, and keeping our households running. Michael acted as an all-around support system, making graphs, fixing computer glitches, and giving up many hours at the piano without complaint. Without him there would be no brain chapter. In addition, Judy is grateful to Abigail, David, Noa, Sonya, Oren, Toby, and Miri for inspiring her and keeping her tethered to the real world. And as always, Barbara's children, Jessika, Maita, and Jonathan, are constant reminders of how important our work is.

# **Brief Contents**

INTRODUCTIO	DN 1
CHAPTER 1	What Is Challenging Behavior? 7
CHAPTER 2	Risk Factors 18
CHAPTER 3	Resilience 42
CHAPTER 4	Behavior and the Brain 52
CHAPTER 5	Relationship, Relationship 62
CHAPTER 6	Opening the Culture Door 89
CHAPTER 7	Preventing Challenging Behavior: The Social Climate 122
CHAPTER 8	$ Preventing \ Challenging \ Behavior: \ Physical \ Environment, \ Routines \ and $
	Transitions, Curriculum, and Teaching Strategies 148
CHAPTER 9	Guidance 175
CHAPTER 10	Functional Assessment and Positive Behavior Support 199
CHAPTER 11	The Inclusive Classroom 219
CHAPTER 12	Working with Families and Other Experts 241
CHAPTER 13	Bullying 255
APPENDIX A	Reflective Checklists for Chapters 7 and 8 282
APPENDIX B	The Functional Assessment A-B-C Chart 288
REFERENCES	289
INDEX 332	

# Contents

INTRODUCTION 1	
CHAPTER 1	
What Is Challenging Behavior?	7
Basic Facts about Challenging Behavior 7  What forms does aggressive behavior take? 8  What happens to children with more serious behavior problems? 10	
What Do Theory and Research Say? 11  Some theories of aggression 11  What else does the research show? 13	
The Role of Culture 14	
What Do You Know? 17	
What Do You Think? 17	
Suggested Reading and Resources 17	
CHAPTER 2	
Risk Factors	18
What causes challenging behavior? 19	
Biological Risk Factors 19	
Genes 19	
Gender 20	
Temperament 21 Complications of pregnancy and birth 23	
compression of programmy with the 25	

Substance abuse during pregnancy 24	
Alcohol 24	
Tobacco and nicotine 25	
Illicit drugs 25	
Neurological problems 26	
Executive functions 26	
Attention deficit hyperactivity disorder 26	
Learning disabilities 27	
Language and speech disorders 28	
Intellectual disabilities 28	
Autism spectrum disorder 29	
Emotional and behavior disorders 30	
Environmental Risk Factors 31	
Family factors and parenting style 31	
Peers 33	
Child care and school 34	
Poverty 36	
Lead exposure 37	
Malnutrition 37	
Exposure to violence 38	
Violent media 39	
Turbulent times 40	
Understanding risk 41	
What Do You Know? 41	
What Do You Think? 41	
Suggested Reading 41	
CHAPTER 3	
Resilience	42
What Makes Resilience Possible? 42	
Responsive caregiving is key 43	
Provide a secure and predictable environment 45	
What is the role of context? 46	
The importance of culture 46	
The genetic factor 47	
Steeling 48	

**xiii**CONTENTS

xiv	How Can You Promote Resilience? 49	
CONTENTS	What Do You Know? 50	
	What Do You Think? 51	
	Suggested Reading and Resources 51	
	CHAPTER 4	
	Behavior and the Brain	52
	How Does the Brain Develop? 52  How does early experience affect brain development? 53	
	How Does Stress Influence the Young Brain? 54	
	Toxic Stress and Executive Function 55	
	What Role Do Genes Play? 59	
	Gene-environment correlation 59	
	Gene-environment interaction 59	
	Epigenetic processes 59 What does all this mean? 60	
	What Do You Know? 61	
	What Do You Think? 61	
	Suggested Reading 61	
	CHAPTER 5	
	Relationship, Relationship	62
	The caring connection 63	
	Understanding Yourself 63	
	"Who are you?" said the caterpillar 63	
	What influences the way you relate to a child with challenging behavior? 64	
	How do these barriers affect your behavior? 66	
	What is self-reflection? 67	
	Think like an anthropologist 68 How do you reflect? 68	
	What other techniques help you to reflect? 70	
	Understanding the Child and the Importance of Attachment 71	
	What is the role of attachment? 71	

How does attachment affect behavior? 72  Is attachment culture bound? 74	
Establishing a Relationship with the Child 75	7.5
How does a secure attachment to a teacher protect a child?  How can you develop a positive relationship with a child with challenging behavior? 77  Sensitive, responsive care 78  Teacher talk 79  Talk openly about feelings 80  Positive outlook 80  Banking time 81	75
·	
Establishing a Relationship with the Family 83  What keeps teachers and families apart? 84  Obstacles for teachers 84  Obstacles for families 84  Engagement versus involvement 85  Getting to know you 85  Going home 87	
What Do You Know? 88	
What Do You Think? 88	
Suggested Reading 88	
HAPTER 6	
Opening the Culture Door	89
What Is Culture? 90  How can you see your culture? 90  What does culture have to do with identity? 92  Are cultures really so different? 92  The melting pot and the salad bowl 95	

**XV** CONTENTS



Hold high expectations	104
Make the implicit explicit	104

#### Language and Culture 105

How important is home language? 105 How does language learning affect behavior? 108 How can you support language learning? 109 Encourage children to use their home language 109 Interact with children as much as possible 110 Create opportunities for peer interaction 110 Develop predictable routines and activities that use language 110 Concentrate on meaning 110

#### Some Cultural Characteristics 112

Does each culture have its own special characteristics?

Latino culture 113

African American culture 114

Asian American and Pacific Island culture 116

American Indian culture 117

Middle Eastern and Arab American culture 119

Why all this matters 120

What Do You Know? 120 What Do You Think? 121 Suggested Reading 121

#### **CHAPTER 7**

#### Preventing Challenging Behavior: The Social Climate 122

#### How Does Prevention Work? 123

We're all the same, yet we're all different 123

#### Creating a Positive Social Climate 125

How does the social climate affect aggressive behavior? 125 A caring community 126 What is the teacher's role in the social climate? 126 How can you create a cooperative, inclusive community? 128 Community-building activities 128 Affect and language 129 Rules and policies 130 Class meetings 131 Peer partners 132

Teaching Social and Emotional Skills 133	
Why are social and emotional skills important? 133	
How do children learn social and emotional skills? 134	
How do you teach social and emotional skills? 134	
What skills should children learn? 137	
Emotional regulation 137	
Empathy 141	
Social problem solving or conflict resolution 143	
Assertiveness 144	
Entering groups 145	
What Do You Know? 146	
What Do You Think? 146	
Suggested Reading and Resources 147	
IAPTER 8	
eventing Challenging Behavior: Physical	
nvironment, Routines and Transitions,	
Eurriculum, and Teaching Strategies	148
uniculum, and reaching strategies	140
The Physical Environment 149	
Welcome 149	
Arranging the furniture 150	
What about personal space? 152	
Does the level of stimulation make a difference? 152	
Deck the walls 153	
Consider the results 153	
Creating a Predictable Day with Schedules, Procedures, and Transitions 153	
A daily schedule 154	
Teach procedures 154	
Legitimize movement 155	
Getting from A to B 155	
Pay special attention 156	
Give a warning 156	
Assign tasks at cleanup 156	
Rethink the line 156	
Moving from subject to subject 157	

**xvii**CONTENTS

The hardest transitions of all 158	
Naptime 158	
Drop-off time 158	
Departure 158	
Curriculum 158	
How do the Common Core State Standards affect your program?	159
The importance of play 160	
HighScope Curriculum 163	
Teaching Strategies 163	
Being there 164	
Differentiated instruction 164	
Providing choice 165	
The project approach 166	
The Reggio Emilia approach 167	
Working in groups 167	
Cooperative learning groups 167	
Peer tutoring 168	
Partner learning 168	
Technology 168	
A compendium of teaching strategies 169	
Get them going 169	
Expect the best 169	
Give it over 170	
Break it up 170	
Mix it up 170	
Shake it up 170	
Wait it out 172	
Out in the open 172	
Homework or not? 172	
What Do You Know? 173	
What Do You Think? 174	
Suggested Reading 174	
APTFR 9	

Guidance 175

About Guidance Strategies and What Makes Them Effective 176

176

Some Guidance Strategies What is developmental discipline? 179 How does teacher effectiveness training work? 182 Using collaborative problem solving 184 How useful is positive reinforcement? 185 What does new research say? How can you make positive reinforcement effective? 186 What if positive reinforcement provokes challenging behavior? 187 What about natural and logical consequences? 191 Time-out and punishment Time-away as an alternative 193 Diversity in discipline When a Child Loses Control 194 What about using restraint? 197 Picking up the pieces What Do You Know? 197 What Do You Think? 198 Suggested Reading 198

xix

CONTENTS

#### **CHAPTER 10**

#### Functional Assessment and Positive Behavior Support 199

Challenging behavior isn't random 200

#### Performing a Functional Assessment 200

When do you use functional assessment and positive behavior support? 200 Create and convene a team 203 How do you figure out the function of a behavior? 204 What functions can behavior serve? 205 What about appropriate behavior? 206 What will help you understand the function of the behavior? 206 Reviewing records 206 Conducting interviews 206 Observing the child and the environment 207 How do you develop a hypothesis? 209

#### Creating a Positive Behavior Support Plan 210

How do you construct a positive behavior support plan? 210

Prevention 211



Responding to appropriate and challenging behavior 214 How does the plan look? 216 How do you evaluate the plan? 216 What Do You Know? 218 What Do You Think? 918 Suggested Reading and Resources 218 **CHAPTER 11** The Inclusive Classroom 219 About Inclusion 220 Why is inclusion important? 220 How does IDEA work? 221 What services does IDEA offer young children? 222 What's happening on the front lines? How is a child who needs special education identified? 223 Does IDEA include all disabilities? 225 Can an IEP address behavior? 226 Who is responsible for implementing an IEP? 226 Preparing to Teach an Inclusive Class 226 Does disability play a role in challenging behavior? 227 Who can help? 228 Families 228 Colleagues 228 Preventing Challenging Behavior 230 How can an inclusive social climate prevent challenging behavior? 230 230 Develop sensitivity Teach values directly 230 Normalize and include in every possible way 231 Create opportunities for interaction and friendship 232 Teach social and emotional skills How can the physical environment, procedures, routines, and teaching strategies prevent challenging behavior? 234 Make room for everyone 234 Make the day predictable 235 Implement the IEP 235 Adapt assessment 237

213

Teaching appropriate replacement skills

Responding Effectively to Challenging Behavior 238 Using the tools in your toolbox What Do You Know? 239 What Do You Think? 240 Suggested Reading 240 **CHAPTER 12** Working with Families and Other Experts 241 Preparing to Meet the Family 242 Who can help? 242 How do families react to news of challenging behavior? 242 How do you feel? 244 Meeting with the Family 944 Making arrangements 244 Preparing for the meeting 245 Talking with the family 247 What if you and the family disagree? 249 How do you handle challenging behavior when the parent is present? 250 What if a child is hurt? 250 Working with Other Experts 251 What about getting expert advice? 251 Can you ask a child with challenging behavior to leave? 253 What Do You Know? 253 What Do You Think? 254 Suggested Reading 254 **CHAPTER 13** Bullying 255 What Is Bullying? 256 How common is bullying? 258 How does bullying behavior develop? 259 The importance of climate 259 Why is bullying so hard to see? 260

xxi

**CONTENTS** 

Who Is Involved in Bullying? 261 Who are the children who bully others? 261 Who are the targets of bullying? 263 Who are the bystanders? 264 Who are the defenders? 265 Why do bystanders behave the way they do? 265 What are the effects of bullying? 267 How Can Teachers Reduce and Prevent Bullying? 268 Helping children cope 268 Relationships 268 Teach the facts 268 269 Rules Integrate the topic of bullying into the curriculum 269 Look for hot spots 270 Supervise 270 Give students control 270 Involve families 271 What protects children? 271 It takes a village 273 Responding to Bullying 273 What does the law say? 274 How can you respond to bullying? 274 What if you don't see the bullying? 275 Should there be consequences for bullying behavior? 275 Talking with the participants 276 Meeting with children who've bullied 277 Meeting with children who've been targeted 277 Meeting with bystanders 278 What do you do next? 279 Working with families 279 What Do You Know? 280 What Do You Think? 281 Suggested Reading and Resources 281

281

Books to Read with Children

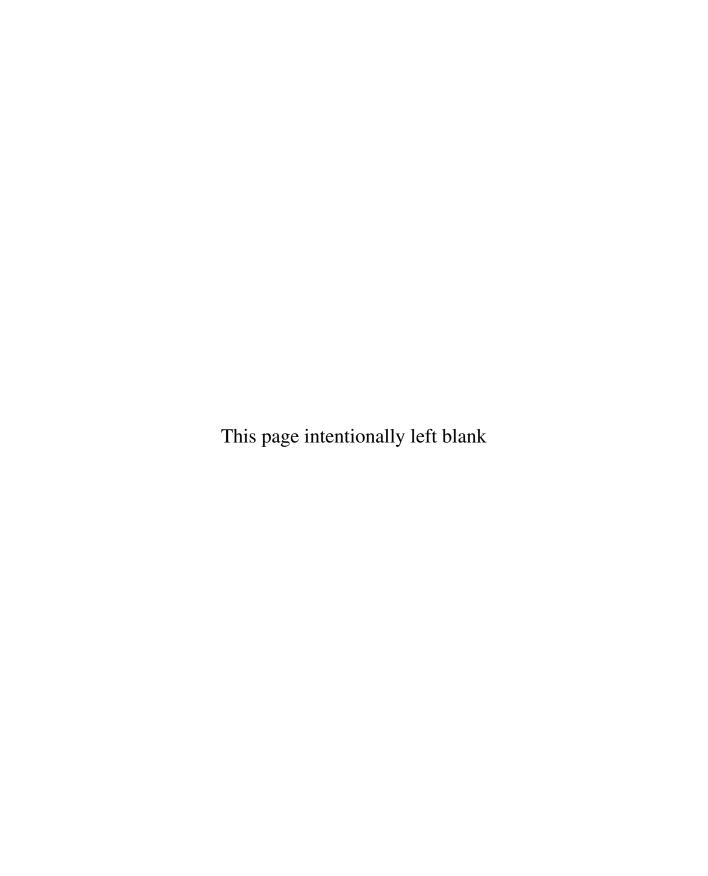
xxii

**CONTENTS** 

APPENDIX A		xxiii
Reflective Checklists for Chapters 7 and 8	282	CONTENTS
APPENDIX B		
The Functional Assessment A-B-C Chart	288	

REFERENCES 289

INDEX 332



### Introduction



Barbara had been working in the field of early care and education for 14 years when a 2½-year-old named Andrew turned her world upside down.

The teachers at the nonprofit community child care center she directed were all experienced and qualified, but Andrew brought out every flaw in the program and taxed every skill they'd developed. It was the first time they had lacked the ability to help a child regulate his own behavior.

Because they couldn't keep Andrew from hurting others, many of the children no longer felt safe, and several became anxious, copied his behavior, or were just too scared to do much of anything. These "borderline" children, as the staff called them, sometimes tried to provoke Andrew when things were calm. If they could get him to scream, hit, or throw things, they knew what to expect. When they were in need of attention themselves, they saw what worked for Andrew and followed his example. As a result, the group soon contained four or five children with challenging behavior.

The teachers spent their days putting out fires, consoling children, and saying "no" or "stop" far too frequently. They knew they weren't helping Andrew, and worse, they found themselves liking him and some of the other children less—a feeling that made them profoundly uncomfortable. As the year wore on, they began to feel resentful, burned out, inadequate, and full of self-doubt.

As Andrew got older, the problems got bigger. Because he had no diagnosed medical problem or medication, there were no treatment guidelines or extra funds to help care for him. Large for his age, he had poor gross motor skills—and, aside from puzzles, he wasn't interested in fine motor activities either. Although he was extremely articulate, he had difficulty relating to other children, and the only way he could play or communicate was to kick, hit, or push. During transitions and free play, he worked the room, moving from one target to the next, pushing over

INTRODUCTION

block structures and snatching toys. At snack and lunchtime, he often selected a chair that was occupied and sat on the occupant. After a while, the children waited until Andrew was seated, then sat as far away as possible. If he got angry, he emptied the shelves onto the floor and flung chairs around the room. When the teachers tried to redirect him, he refused to move and didn't hesitate to kick, hit, or headbutt them.

Because Andrew's facial expressions and body language seldom reflected his feelings or intentions, his behavior seemed to come out of nowhere. One of his 4-year-old classmates said it best: "Andrew is like a volcano; he's calm on the outside and ready to explode on the inside."

The staff tried to encourage him when he was behaving appropriately, but positive reinforcement made Andrew nervous. If someone showed interest while he was concentrating on a puzzle, he shoved it to the ground or threw the pieces at the child or across the room. Eventually, the teachers found themselves viewing his positive behavior as a chance to take a breath or be with the other children, who were receiving less and less care. The teachers were showing Andrew that the best way to get their attention was to behave inappropriately.

Some of the staff thought he shouldn't be there. They felt ill equipped and unwilling to have him in their group. Not only did he jeopardize the safety of the other children, but his presence compromised their ability to provide the program the children deserved. He consumed so much of their time and energy they had almost nothing left to give.

There were also some irate parents. Each day their children came home with stories about what Andrew had done, sometimes sporting bruises he had inflicted. The parents simply didn't understand why he was allowed to remain at the center. Barbara empathized with them, but she couldn't help wondering what would happen to Andrew if she asked him to leave. Would another center handle his behavior better? Or would he just bounce from center to center?

Barbara felt a sense of responsibility to Andrew, and she wasn't ready to give up. She brought in experts to advise the staff, but she had waited too long to ask for help, and the teachers were so stressed and defensive they couldn't hear the consultants' recommendations. They focused more on punishment than teaching, and they felt so overwhelmed they didn't recognize that any challenging behavior that persists over time is working for the child. When Andrew finally went to kindergarten, they felt they had failed.

#### Andrew's legacy

Barbara and the staff vowed they would never let this happen again. They attended workshops, read about challenging behavior, and devoted a portion of each staff meeting to discussing the research-based strategies they were learning about. Judy—a former chair of the center's board of directors and a writer specializing in education and family issues—went with them to workshops and read everything she could get her hands on. Everyone searched out new ideas, trying to understand more.

It wasn't all smooth sailing. The nine teachers didn't always see things the same way. Some were eager to try everything. Others were still convinced that

INTRODUCTION

children with challenging behavior didn't belong in regular child care centers. Their emphatic responses reflected their diverse personalities, life experiences, cultures, philosophies, and attitudes toward children. Because teaching isn't simply what one does but also who one is, it was important to pay attention to what everyone felt, so they took it slowly and looked for solutions that felt comfortable to all of them.

Eventually the staff came to realize that Andrew hadn't been out to ruin everyone's day. His behavior had to do with the way he saw the world and the fact that he didn't know how to respond appropriately. More than anybody, he probably wished things had been different. Once the teachers recognized their job was to teach, not to police, they were on the right track.

#### The new approach

Three years later, 3½-year-old Michael started at the center. During the brief orientation session for new children and their parents, he ran around screaming, hitting, and grabbing toys from the other children. As soon as the children and parents left, Barbara and the staff held an emergency meeting. They talked about what Andrew had taught them and how they could help Michael develop social and emotional skills, impulse control, and self-esteem. Prevention was uppermost in their minds. To keep him from losing control, they decided he would become the partner of one of the teachers, they would place his cubby next to hers, they would give him focused and limited choices during free play, and they would assign everyone tasks at cleanup and seats at snack and lunchtime. Because they didn't yet know what would make Michael feel good about himself, they decided to reinforce his appropriate behavior by smiling, giving him thumbs up throughout the day, and letting him choose a song if he was doing well at circle time.

The teachers also talked about their feelings: their attitudes toward Michael's presence, his behavior, their levels of tolerance, their verbal and nonverbal messages, and their confidence as individuals and members of a team. Because it was important to be consistent, they had to agree about which behaviors were acceptable and what they would do when Michael's behavior was unacceptable. As the meeting went on, it became clear that they all felt much more confident than they had with Andrew. They weren't helpless; they had strategies and plans.

It didn't take long for them to discover that Michael loved to have his back rubbed and that he grinned infectiously when they gave him a thumbs up. Within 6 weeks, all the strategies they'd worked on were in place, they were feeling competent and comfortable about having him at the center, and he was able to play, share, and make friends. Instead of being anxious or frightened, the other children were learning to recognize Michael's strengths and weaknesses, and they enthusiastically encouraged his efforts to behave appropriately. Their support helped him enormously.

It wasn't all perfect. Any change in routine—for example, if his teacher was absent—derailed him. And no matter how much progress he made during the day, his challenging behavior reemerged when his mother arrived. You could feel her apprehension as she walked down the corridor. To help her see how well Michael was doing, the educators made a point of greeting her with a smile and telling her

about something positive he'd done that day. As time passed, they urged her to spend a few minutes in the classroom before bundling him up for the trip home. Michael was delighted to have her sit beside him and meet his friends. He couldn't wait to tell her about the painting he'd made or the game he'd played in the gym. Eventually, even the hassles at the end of the day became easy routines.

After 2 years in the child care center, Michael went off to school. Although he had some testy moments, he has made friends and adjusted well.

#### Sharing the knowledge

The experience with Michael demonstrated to us that teachers *can* respond effectively to a child's challenging behavior when they have the appropriate knowledge, strategies, and skills. To share what we'd learned, we decided to write a book. The need for it was all too evident. In 2005, a nationwide study of prekindergarten programs by Walter S. Gilliam found that 10.4 percent of teachers had expelled at least one child because of behavior problems during the school year, making it clear that many teachers were not prepared to address children's challenging behavior.

Classrooms in today's child care centers and schools are filled with Andrews and Michaels. If we want them to succeed, we must make sure not only that children are ready for school but also that schools are ready for children—all children. Although research shows that aggressive behavior in early childhood tends to persist, it also shows that children with challenging behavior can learn appropriate ways to behave. Teachers who know what they're doing and why they're doing it can make an enormous difference in the lives of these children. As a teacher or future teacher, you have two choices. Either you can create an environment that welcomes them and teaches them how to become the best people they can be, or you can reinforce their growing suspicion that they have nothing to offer, will never belong, and cannot learn or cope with the demands of school.

At first we felt like pioneers when we talked about alternatives to punishment: People were looking for quick fixes and tied to old ways of doing things. But we have learned a lot since then. We know now that a child's behavior is the result of a dynamic process involving his genes and his environment. We are realizing that children with challenging behavior don't know how to communicate their needs, and we have to teach them new skills, not embarass or humiliate them.

Teaching today is highly demanding, and it may seem impossible to do all we advocate in this book. However, it is worth whatever time and effort it takes to build a relationship with every child, teach social and emotional skills, and develop a caring, inclusive classroom environment. In the long run, dedicating a few minutes a day to preventing challenging behavior and creating opportunities for all children to succeed actually *saves* time and enables them to learn not only appropriate behavior but also the content of the curriculum.

By developing the ability to help children with challenging behavior, you are also helping other children who are often frightened or excited and learn to become bystanders, accept the role of victim, or join in the aggressive behavior. When you are prepared, all the children will feel safe, and the difficult behavior will be less severe, less frequent, and less contagious. Then it becomes possible to make the commitment that everyone who works with children wants to be able to make: to welcome and help each child in your class. You, too, will benefit as you acquire

INTRODUCTION

#### What is in this book?

This book is a kind of survival manual for education students and practicing teachers in child care centers, elementary schools, and family child care homes who work (or plan to work) with children aged 0 to 8 years. It can also be useful to administrators. When they set a positive tone and support teachers dealing with children with challenging behavior, everyone has a better chance for success.

The aim of this book is to provide the basic facts and skills you need to understand and prevent challenging behavior, address it effectively when it occurs, and teach appropriate alternatives. It brings together information and techniques drawn from neuroscience, psychology, psychiatry, sociology, special education, early care and education, child development, cross-cultural research, and proactive social and emotional skills programs. It doesn't provide recipes or formulas, because each child is unique and every situation requires its own solution. And it certainly doesn't come with a money-back guarantee. But it does offer ideas and strategies proven to work time and again—and that *will* work if you give them a chance. Many weeks may elapse between the moment you first realize you need help with a child with challenging behavior and the day a consultant finally appears in your class. These weeks are the time you are most liable to burn out—and the time the strategies here will be useful. But don't wait until then to try them.

#### Nuts and bolts

As its subtitle suggests, this book falls into three parts: understanding, preventing, and responding effectively, but all of the ideas and strategies in it are interconnected. Therefore please resist the temptation to go straight to the interventions. To get any strategy to work well, you need to prepare both yourself and the environment: No strategy works in a vacuum.

Begin with the first four chapters, which explain what challenging behavior is, the risk and protective factors for challenging behavior, and the role of the brain. The next two chapters are also about understanding—understanding yourself and the child, the importance of your relationship, the child's family and culture, and how your own upbringing and culture affect your teaching and your expectations of appropriate behavior.

The book's middle section focuses on prevention. Chapter 7 looks at the social climate and describes how to develop a community and teach social and emotional skills; Chapter 8 examines the role of the physical environment, routines and transitions, curriculum, and teaching strategies. If every child feels welcome and has an opportunity to succeed, you will be able to prevent many inappropriate behaviors.

The remaining chapters offer several research-based interventions. We describe guidance techniques, such as developmental discipline, teacher effectiveness training, collaborative problem solving, positive reinforcement, and natural and logical consequences; and we discuss the pros and cons of time-out and punishment. We devote an entire chapter to positive behavior support and functional as-

INTRODUCTION

sessment because evidence indicates that understanding the purpose of a child's problem behavior and teaching children to meet their needs appropriately are effective responses.

Because it's likely that you'll have at least one child with a disability in your classroom, Chapter 11 focuses on inclusion. Chapter 12 addresses how we can work with families whose cooperation and involvement are so crucial. And the book's final chapter, "Bullying," will help you to understand how bullying is different from other aggressive behaviors, why children engage in it, why their peers don't intervene, and what you can do to prevent and respond to it.

Woven into almost every chapter are strategies for preventing and managing challenging behavior. Each of these methods can be used alone, but they work extremely well together.

Although challenging behavior is more prevalent among boys, it is increasingly common among girls. In recognition of this situation—and to avoid the awkwardness of "he or she"—we have called a child *he* in the odd-numbered chapters and *she* in the even-numbered chapters.

Culture is a basic part of who children are, and we have worked hard to make our book culturally sensitive. However, we are both white European Americans, and, in the end we probably couldn't disguise that fact. It is important for you, as readers, to be aware of our bias.

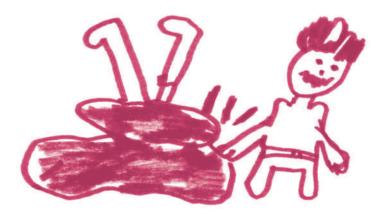
Many children inhabit these pages, but three are more prominent than the rest: Andrew, Michael, and Jazmine. Their stories illuminate the behavior and strategies that are at the heart of this book.

#### Hang in there

Here are a few hints to keep in mind as you read:

- Have confidence in your own abilities—you can handle this.
- View inappropriate behavior as an opportunity to teach. That will help with everything you do.
- Take it slowly, one behavior at a time, one child at a time. Build in success by setting realistic goals.
- At the end of the day, reflect on what went wrong and what went right. Make notes so you can figure out what to do next time.
- Train yourself to look for, measure, and record minute improvements—they are important signs of progress. Remember that you can't eliminate challenging behavior overnight.
- When you try a new approach, things may get worse before they get better. But if
  you don't see gains within a reasonable time, try another tack.
- If you work with other people, set common goals. Laugh together; support and compliment each other. If you work alone, seek out your peers. Everyone needs someone to talk to.
- Give yourself a reward, not a guilt trip. Eat that brownie or take that walk. Do whatever will keep you going.

### What Is Challenging Behavior?



What does challenging behavior mean to you? For many educators, this term denotes any behavior that they don't have the skills to address effectively. And it is certainly true that if you're feeling overwhelmed, struggling with personal issues, or just not getting enough sleep, any behavior can present a challenge. But even when you're in tip-top shape, some behaviors remain challenging. Those behaviors—and the skills to handle them in ways that enable children to feel safe and to learn—are the subject of this book.

#### Goals of This Chapter

After reading this chapter, you will be better able to:

- Define different forms of challenging behavior and recognize when they are developmentally appropriate.
- Explain several theories of aggression.
- Identify some ways that culture influences aggression.

## BASIC FACTS ABOUT CHALLENGING BEHAVIOR

We define challenging behavior as a pattern of behavior that

- interferes with a child's cognitive, social, or emotional development
- is harmful to the child, other children, or adults
- puts a child at high risk for later social problems or school failure (Klass, Guskin, & Thomas, 1995; McCabe & Frede, 2007)

8

CHAPTER 1

What Is Challenging Behavior? Although withdrawn and timid behavior can be challenging, we focus on aggressive behaviors because they have such a vast and dramatic impact on the children who use them, their peers, and you, the teacher.

We call these behaviors challenging because they are threatening, provocative, and stimulating, all at the same time. To begin with, they're challenging for the child. They put him in danger by preventing him from learning what he needs to know to get along with his classmates and succeed in school. They're also challenging for him because a lot of the time he may not have much control over them. Even if he knows what to do instead, his ability to regulate his feelings and actions isn't yet up to the job. Improving matters will be an enormous challenge for him.

Challenging behavior is just as challenging for a child's family and teachers. In the face of this behavior, we often find ourselves at a loss. We can't figure out how to turn things around, make the situation tenable, or help him get back on track, behaving acceptably, and feeling good about himself. But with the appropriate information and strategies, we can rise to this challenge and play a pivotal role in the development of a child with challenging behavior, helping him to avoid serious risk and blossom into the fully functioning person all children deserve to become.

#### What forms does aggressive behavior take?

Aggressive behavior comes in several distinct guises.

• The earliest to appear is *physical aggression*—the use of physical force against others to express anger or frustration, or to reach a goal such as obtaining a toy or being first in line. Physical aggression is *direct* (hitting, pushing, pinching, biting, grabbing, spitting, hair-pulling), and, initially at least, is a form of communication with no intent to harm (Tremblay, 2012). Infants and toddlers begin to use physical aggression as early as 6 months, and although this behavior is challenging, it is also normal and developmentally appropriate. In one study, mothers reported that their toddlers grabbed, pushed, bit, hit, attacked, bullied, or were "cruel" by the time they turned 2 years old. Aggression expert Richard E. Tremblay put it this way: "The question…we've been trying to answer for the past 30 years is how do children

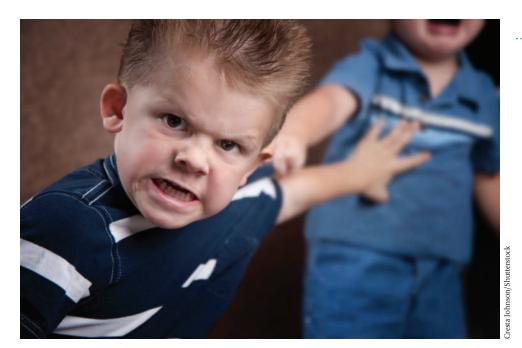
learn to aggress. But this is the wrong question. The right question is how do they learn not to aggress" (Holden, 2000, p. 581).

Physical aggression has a strong genetic component (Lacourse et al., 2014), but with the aid of families and teachers, most children gradually stop using it after about 3 years of age. As children's language and cognitive skills grow, they learn to regulate their feelings and attention, use words instead of actions, control their impulses, understand another person's point of view, and utilize assertive and prosocial strategies to communicate their needs and achieve their goals. They are also increasingly able to delay gratification By the time they enter kindergarten, most are relatively pacific and tend to remain so (Broidy et al., 2003).

• Relational or social aggression begins as early as 3 years, taking over from physical aggression as children gain verbal, social, and cognitive skills. Used by both boys and girls, relational aggression can be direct and overt (saying "I won't be your friend if you don't do what I say") or *indirect* and covert (spreading rumors, excluding others, betraying a trust). Its goal is to damage another's social standing or reputation

Watch this video clip to see how aggression develops. When and why is it developmentally appropriate?

www.youtube.com/ watch?v=uJ0Q\_s3glCs



CHAPTER 1

What Is

Challenging

Behavior?

Physical aggression—the use of physical force against others to express anger or frustration, or to reach a goal such as obtaining a toy or being first in line—is the first form of aggression to appear.

within the peer group (Leff, Waasdorp, & Crick, 2010); a child who has mastered it isn't always liked but is often popular and influential. Studies of twins show that relational aggression is more susceptible to environmental influences than to genetic factors (Brendgen, Girard, Vitaro, Dionne, & Boivin, 2013). Although it is usually stable from early childhood to early adolescence, teachers rarely intervene to stop it because it is hidden (Brendgen, 2012).

- Physically aggressive behavior often overlaps with *disruptive, oppositional,* and *defiant behaviors*—arguing, tantruming, refusing to comply with rules and requests—that are *overt* and not destructive (Tremblay, 2010). The vast majority of preschoolers use these behaviors, and most of them learn to solve their problems in socially acceptable ways, even if some need more time than others.
- Antisocial behaviors that develop later are covert. They inflict physical or mental harm or damage property (Loeber, 1985) and violate personal or cultural standards for appropriate behavior (Snyder, Schrepferman, Bullard, McEachern, & Patterson, 2012). They include cheating, lying, stealing, destroying objects, and acting in ways that are abusive, coercive, or cruel. Children who've already encountered antisocial activities and values by kindergarten and first grade pass them along to their peers and continue to use them as they grow older.

Aggressive or antisocial behavior is not the same as conflict, which occurs when people have opposing goals or interests. Conflict can be resolved in many ways—by negotiating, taking turns, persuading, and so on—and learning to resolve conflict helps children to be assertive about their own needs, regulate their negative feelings, and understand others (Cords & Killen, 1998). Aggressive behavior is just one tactic